



Enlightened Clients' Guide to Project Quality and Compliance Detailed Notes

The importance of the project mandate and value profile

The project mandate is the authority given by you as the client to the project team to develop and progress the project within given and agreed boundaries set by you. These include the programme or timescale for the delivery of the project to the required quality within the available budget.

As the client you also need to establish the mandates for the other requirements of the proposed building such as functionality and performance and more specifically the health and safety of workers during the construction process and the users of the building during occupation and use. More and more clients are looking beyond factors such as Time, Cost and Quality with environmental performance and social value becoming increasingly important aspects in determining the project mandate.

That's why the Construction Innovation Hub has created the *Value Toolkit*: an initiative which looks to transform the way our sector thinks about, measures, and articulates value. It offers a richer definition of what constitutes value, going beyond the deployment of the Time, Cost, Quality Triangle in the conventional design and construction phase, to address the whole lifecycle of a facility and to understand its overall lifetime worth.

The *Value Toolkit* is heralded as offering clients a seismic shift, a gamechanger, which will move the sector from being cost-focused to value-driven, with benefits for society generally and driving a new culture of professionalism. The argument is that those who use the *Value Toolkit*, particularly in conjunction with the *Construction Playbook* and digital solutions, will be able to better understand and unlock additional value currently buried in projects and provide all project partners a significant competitive advantage.

The proponents of the Toolkit argue it will help deliver more cohesive and intelligent value-based decisions across the design and construction process. It offers a framework, to help clients and their advisers to work collaboratively to develop a unique Value Profile for a project or programme, enabling them and their stakeholders to articulate what is important to them and to translate these into measurable project outcomes.

Here's the link to the Innovation Hub and an explanation of the *Value Toolkit*:
[constructioninnovationhub.org.uk](https://www.constructioninnovationhub.org.uk)